



Palestinian Territories

Supporting the National Quality Infrastructure

Objective	Implementation of the National Quality Policy and provision of quality assurance services according to international good practices.	
Approach	This project focusses on the implementation of the National Quality Policy, which was developed during the previous project. It defines the roles, responsibilities and interactions of the institutions which are part of the quality infrastructure. In this context, the project cooperates with an inter-ministerial committee that has the task of developing and then enacting an action plan for the implementation of the National Quality Policy. PTB supports this process. Following a multi-level approach, the project promotes metrology as one of the basic elements of the quality infrastructure. Different institutional capacity-building measures support the Palestine Standards Institution (PSI) in the area of legal and industrial metrology (e.g. verification of road tankers and inspection of prepackaging). In this way, the measurement capacities of PSI are expanded. The project is also oriented towards the medical sector. It supports the implementation of quality management systems in selected medical laboratories and cooperates with the Center for Quality in Medical Laboratories at Al-Quds University, which performs external quality assessments for medical laboratories.	
Impact	<p>The National Quality Policy provides the framework and the guidance for achieving international recognition of the Palestinian quality infrastructure. In due consideration of the given political context, this is a fairly long-term but essential challenge on the way to improving consumer protection and increasing the competitiveness of Palestinian products and services. Improved coordination among stakeholders of the quality infrastructure facilitates effective and cost-efficient provision of services to consumers, traders and producers. One example is access for producers to nearby and cost-efficient testing facilities which issue internationally-recognised test certificates or reliable calibration services in order to increase the quality of production. Moreover, enhanced quality assurance promotes consumer protection.</p> <p>The importance of a functioning quality infrastructure and precise measurements is especially obvious when it comes to healthcare. Doctors and medical staff are highly dependent on reliable laboratory results in order to treat patients appropriately. Therefore, one project component focusses on implementing quality management systems in medical laboratories in order to extend the scope and improve the quality of diagnosis and therapy. In addition to supporting these key facilities, the project also aims to improve medical laboratory standards on a broader scale by supporting a national provider of proficiency tests for external quality assessment. By participating in these tests, all medical laboratories will be enabled to compare and evaluate the quality of their measurements, thereby clearing a path to broad-scale quality improvement.</p>	
Cooperation	PTB maintains close synergetic links and direct cooperation with the GIZ “Private Sector Development Programme” and the programmes of the European Union which support the development of the Palestinian quality infrastructure.	
Financing	Federal Ministry for Economic Cooperation and Development	
Term	2016 – 2020	
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