

**Information on the update of the  
General Terms and Conditions of Certification  
(Allgemeine Zertifizierungsbedingungen - AZB)  
of the Physikalisch-Technische Bundesanstalt (PTB)  
for product certifications and QA approvals**

**and on the update of the  
Terms and Conditions of Certification  
(Zertifizierungsbedingungen – ZBE)  
of the Physikalisch-Technische Bundesanstalt (PTB)  
for Unit Verifications**

The PTB has updated the General Terms and Conditions of Certification for product certifications and QA approvals (AZB) and the Terms and Conditions of Certification for Unit Verifications (ZBE) in March 2020. Changes apply to the following sections. Amendments are marked in red, deletions are marked accordingly. Section 10 concerning the disclosure of information was amended concerning both AZB and ZBE.

**General Terms and Conditions of Certification (AZB):**

6. PTB is entitled to reduce the scope of, to suspend or to withdraw an issued certificate under the principle of proportionality, **also after termination of the contractual relationship**, provided that PTB discovers that the preconditions for certification, including the requirements for the maintenance of the certification, are not fulfilled permanently or profoundly by the Customer – unless the Customer ensures through suitable remedial measures the compliance with the conditions of issuance. **PTB is also entitled to withdraw an issued certificate if the Customer does not fulfill his payment obligation fixed by the contract.** Before the decision for such a measure is made, the Customer is to be given the opportunity to make a statement by a given deadline. ~~PTB will make information on issued and withdrawn certifications accessible to the public. Special legal regulations which are to be applied imperatively in the individual case are applicable by priority.~~

**10. PTB will make certificates and information on issued and withdrawn certifications accessible to the public. Confidential information, in particular trade and business secrets are exempt from this measure. Such information is treated confidentially by PTB and is passed to Third Parties only with prior agreement of the Customer or an authorized representative. This does not include**

facts that are already public or that do not require confidentiality based on their meaning or that underly regulatory obligation for publication. All staff of PTB is legally bound to confidentiality.

#### **Terms and Conditions of Certification for Unit Verifications (ZBE):**

4. The Customer undertakes to comply with the requirements regulated in the relevant certification scheme and provides assurance, in particular, that

- ~~— he/she will promptly give information, in writing, about all the changes planned which affect the scope of the certification,~~
- reviews of PTB and ~~other surveillances~~ of PTB which are necessary to correct any deficiencies in implementing the requirements for the certified product, are accepted and cooperation is shown to the necessary extent

6. PTB is entitled to reduce the scope of, ~~to suspend~~ or to withdraw an issued certificate of conformity under the principle of proportionality, **also after termination of the contractual relationship**, provided that PTB discovers that the preconditions for certification, including the requirements for the maintenance of the certification, are not fulfilled ~~permanently or~~ profoundly by the Customer – unless the Customer ensures through suitable remedial measures the compliance with the conditions of issuance. **PTB is also entitled to withdraw an issued certificate of conformity if the Customer does not fulfill his payment obligation fixed by the contract.** Before the decision for such a measure is made, the Customer is to be given the opportunity to make a statement by a given deadline. ~~PTB will make information on issued and withdrawn certifications accessible to the public. Special legal regulations which are to be applied imperatively in the individual case are applicable by priority.~~

**10. PTB will make certificates of conformity and information on issued and withdrawn certifications accessible to the public. Confidential information, in particular trade and business secrets are exempt from this measure. Such information is treated confidentially by PTB and is passed to Third Parties only upon agreement of the Customer or an authorized representative. This does not include facts that are already public or that do not require confidentiality based on their meaning or that underly regulatory obligation for publication. All staff of PTB is legally bound to confidentiality. Legal regulations mandatory in individual cases apply preferentially.**